



Auditing with cp2go and clearPath

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What is cp2go

cp2go is the auditing application for performing hand hygiene audits using clearPath. cp2go is an application that must be downloaded and installed on a tablet, phone or desktop device. cp2go is available for Windows, iPad, iPhone, and iPod touch.



cp2go on the iPad

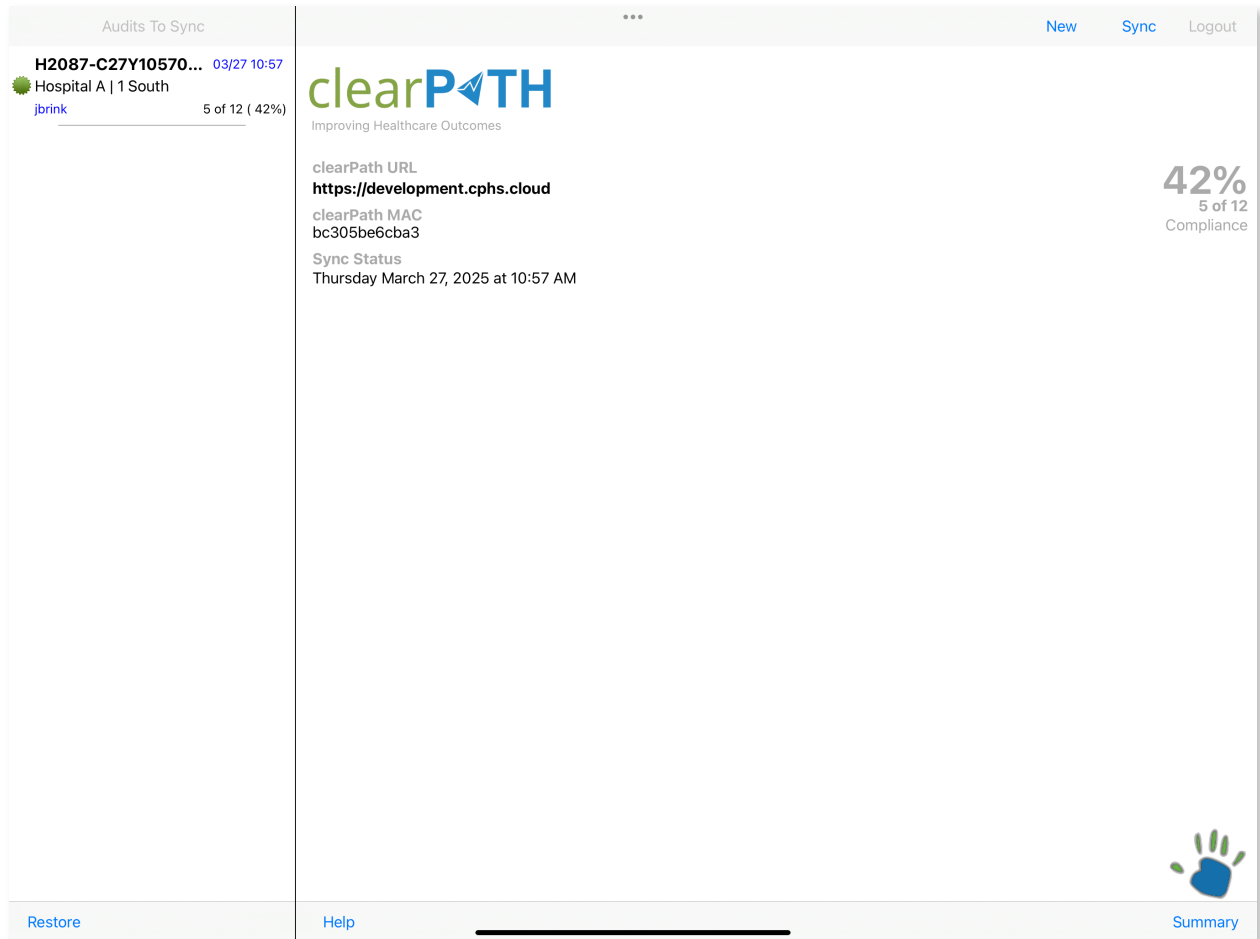
To start the cp2go application on your IOS device (iPad, iPhone, or iPod Touch). Tap on the cp2go icon.



Note : A red badge indicates the number of completed audit sessions on the tablet that have not been sync'd (transferred) to clearPath.

cp2go Launch Screen

After starting cp2go you are presented with the main cp2go screen. The screen consists of two main panels. The Audits to Sync list on the left, and the main display section on the right that displays system details, or audit summary information.



cp2go Setup

Before auditing can begin the tablet must be setup. Configuration is typically done by your IT group, and only needs to be done once.

Audits To Sync

clearPATH
Improving Healthcare Outcomes

clearPath URL
<https://development.cphs.cloud>

clearPath MAC
bc305be6cba3

Sync Status
Thursday March 27, 2025 at 10:59 AM

Setup Done

About

Sync DIRECT MAIL STANDALONE

clearPath <https://development.cphs.cloud>

User Name jbrink

Password

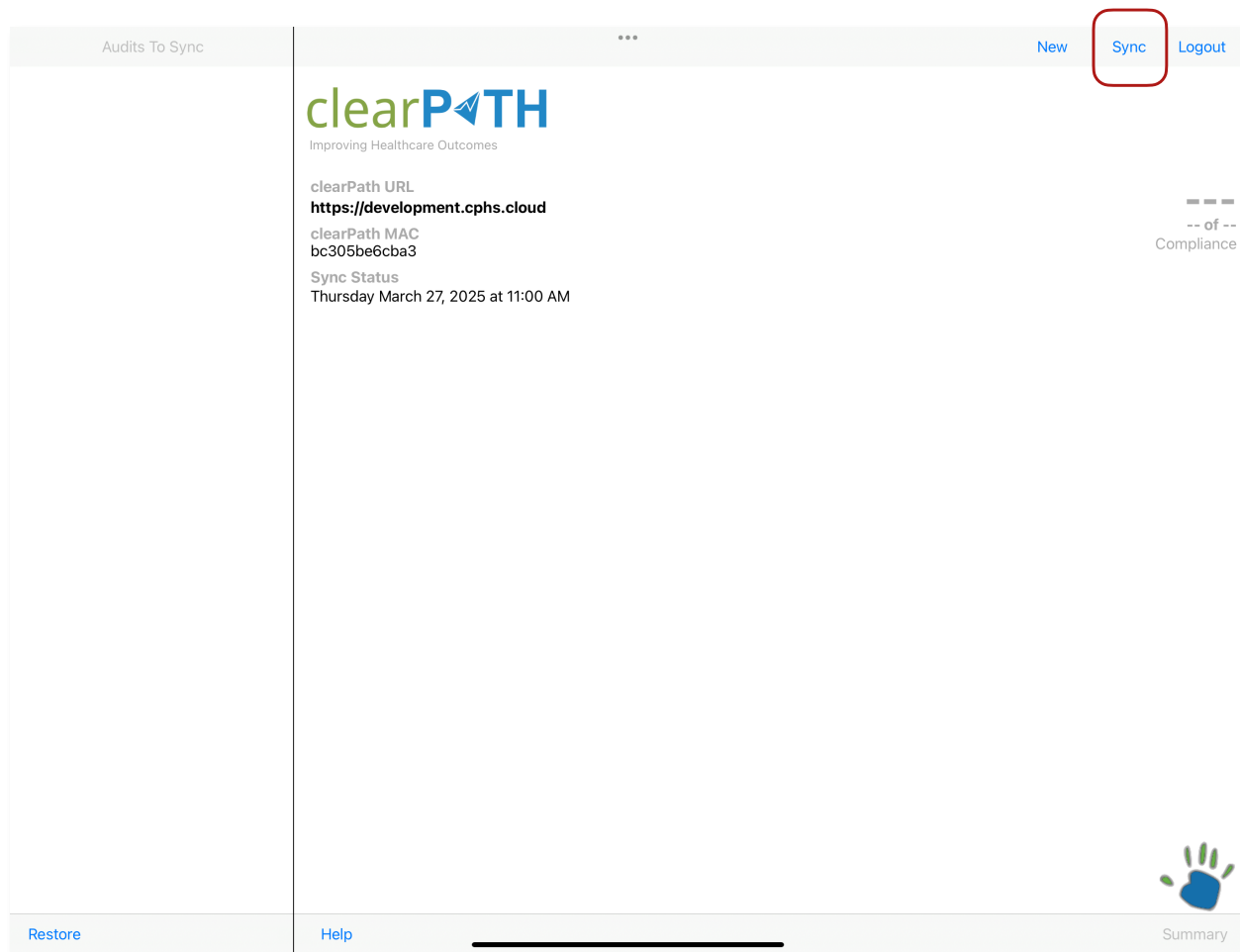
Logout

Restore Help Summary

Note: Setup only needs to be done once while setting up the tablet. As an auditor you will likely never need to go into setup.

Updating cp2go Configuration Profile

Once the configuration of the tablet is complete it will be necessary for you to get the latest clearPath configuration profile data. The configuration profile includes all your facilities, patient care areas, health care provider types, auditors, and any predefined notes. To get the latest configuration profile data push the sync button.



Creating a New Audit

To create a new audit session, tap on the New button. Select the facility and patient care area, and if necessary set the observer to your username. Normally the session name field should remain blank, and the date and time need only change if your back dating a paper based audit.

The screenshot displays the clearPath mobile application interface. On the left, a sidebar menu includes 'Audits To Sync', 'Restore', and 'Help'. The main content area features the clearPath logo with the tagline 'Improving Healthcare Outcomes', followed by system information: 'clearPath URL: https://development.cphs.cloud', 'clearPath MAC: bc305be6cba3', and 'Sync Status: Thursday March 27, 2025 at 11:00 AM'. On the right, a 'New Audit' modal form is open, containing fields for 'Session Name', 'Date and Time' (set to Mar 27, 2025 11:02 AM), 'Facility' (Hospital A), 'Patient Care Area' (1 South), and 'Observer' (jbrink). Below these is a 'COMMENT' section with a text input field and a 'Start Audit' button. A hand icon is visible in the bottom right corner of the app screen.

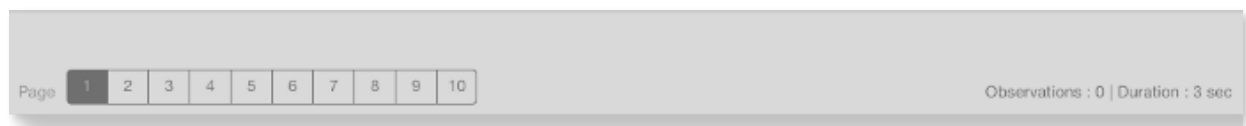
The main comment field is completely optional. This comment applies to the overall audit session. For example the comment might be “the unit is in outbreak”.

Auditing

The auditing screen is organized into pages or sheets, with up to sixteen observations per page for four different HCP types. Depending on how you administrator has configured cp2go there are up to ten pages or sheets for a total of one hundred and sixty observations per audit session.

Navigation

Navigating to a new page is done by clicking on the page tab located at the bottom left of the screen. The active page is highlighted in grey. At any time auditors can flip back and forth between pages.



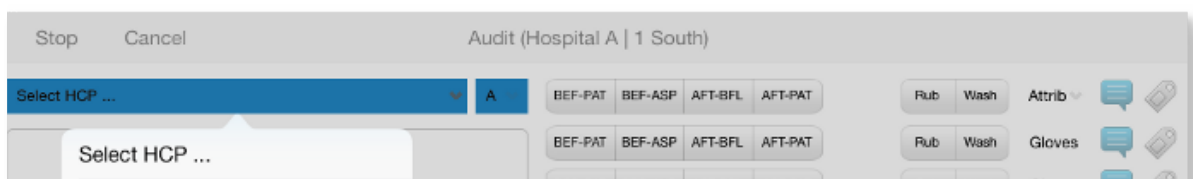
Counters

The observation count and duration counters are shown at the bottom right of the screen. The observation count show the current number of completed observations (pass and fail). The duration counter shows the elapsed time the audit has been in progress.

Stop and Cancel Audits

When the audit is complete, press Stop (top left) to save and close the audit session. cp2go will prompt to confirm the action.

To abort an audit session in progress press the Cancel button (top left). cp2go will prompt to confirm the action. If the auditor confirms the audit session will be close but will NOT be saved.



Entering Observations

To start entering data choose the Health Care Provider Type from the drop down list. All the available HCP types for your organization will be listed. If one is missing contact your clearPath Administrator. HCP types cannot be added directly into cp2go.

Once the Health Care Provider Type is select all the buttons for that group will become enabled. If desired the HCP type can be differentiated by choosing the drop down to the right of the HCP. By default cp2go sets this to A. The scratchpad area can also be used to enter data related to the specific HCP if desired.

Next choose the indicator or indicators being observed. Finally choose Rub and/or Wash if it was observed or don't choose either if the health care provider missed the opportunity. If the opportunity was unobserved but your unsure if it occurred or not, then unselect the indicator to

H2087-C28Y1234... 03/28 12:34

Hospital A | 1 South
jbrink 7 of 12 (58%)

Improving Healthcare Outcomes

Session Name
H2087-C28Y123442-0

Facility
Hospital A

Patient Care Area
1 South

Date
Friday March 28, 2025 at 12:34 PM

Auditor
jbrink

58%
7 of 12
Session Compliance

invalidate the observation.

Select HCP ... A

Select HCP ...

Physician

Nurse

BEF-PAT BEF-ASP AFT-BFL AFT-PAT

BEF-PAT BEF-ASP AFT-BFL AFT-PAT

BEF-PAT BEF-ASP AFT-BFL AFT-PAT

BEF-PAT BEF-ASP AFT-BFL AFT-PAT

Rub Wash Attrib

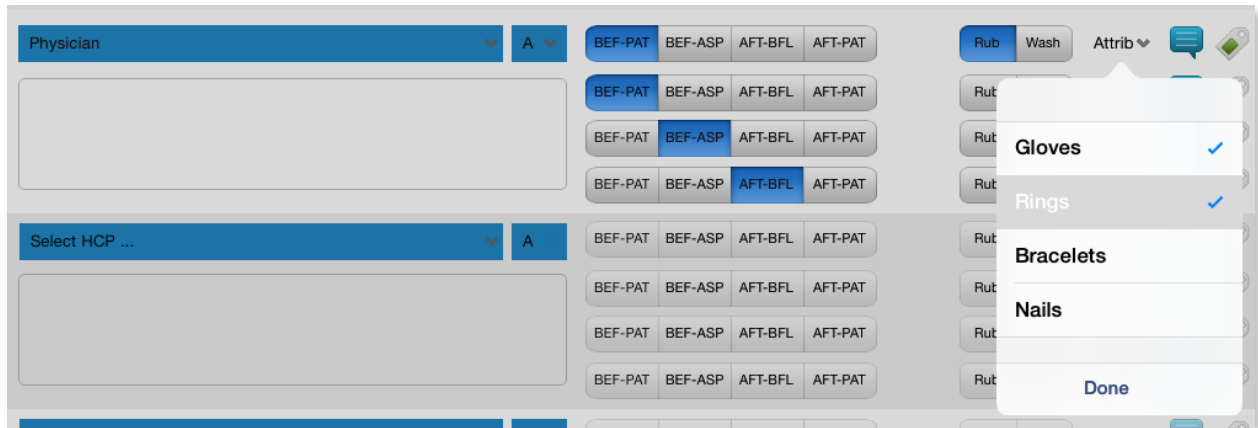
Rub Wash Gloves

Rub Wash Gloves

Rub Wash Gloves

If other attributes were observed such as Gloves, Nails, Bracelets, and Rings check off any or all that apply.

cp2go also allows notes that apply to the specific observation. Tap on the icon and either choose from one of the predefined notes or enter one manually. Once a note is assigned to an observation the icon changes from blue to green.



Miscellaneous

- There is nothing wrong with leaving an observation line blank or an entire section for that matter. cp2go will automatically remove any observations that are not complete when the audit session is closed.
- If you need to access the main comment note while the audit session is underway, either to add to it or modify it, rotate the iPad so its orientation is portrait (i.e. the home button is at the bottom), cp2go will display the comment at the bottom of the screen.

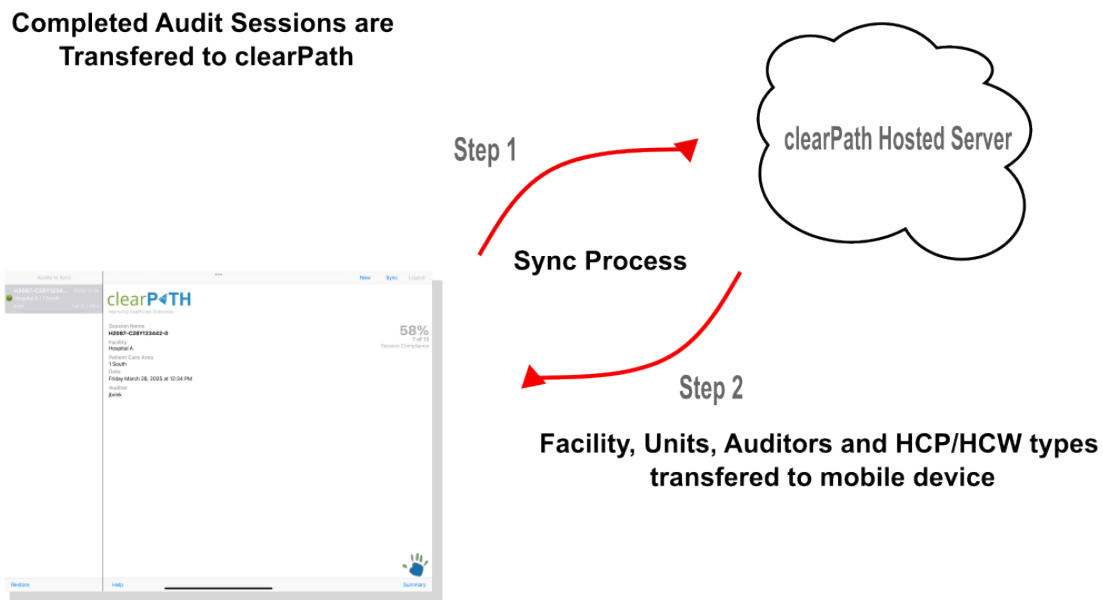
Completed Audits

Completed audits that have not been sync'd to clearPath are shown in the left panel on the main cp2go screen. cp2go displays the session name, date, facility, patient care area, auditor and the compliance. Tapping on the audit session allows you to display the comments (if there are any) in the right panel.

The compliance value shown in the right panel either shows the overall compliance of all the un-sync'd audits or the compliance of the selected audit session.

Sync'ing Audits


Sync'ing serves two purposes, first it transfers completed audit sessions to clearPath and secondly it downloads updated configuration data (auditors, facilities, patient care areas, health care provider types) from clearPath.



The sync process takes less than 30 seconds to complete. Sync'ing should be done at least once a day (after auditing) and should be done anytime the tablet has been sitting idle for a few days. There is no harm in sync'ing audits as soon as the audit is complete, however it is completely acceptable to wait until lunch or the end of the day to sync audits.

Audits to Sync

H2087-C27Y10570... 03/27 10:57

 Hospital A | 1 South

jbrink

5 of 12 (42%)

clearPATH

Improving Healthcare Outcomes

clearPath URL

https://development.cphs.cloud

clearPath MAC

bc305be6cba3

Sync Status


Authenticating Sync Request...

42%

5 of 12

Compliance

Sync Progress



Authenticating User

Restore

Help

Summary

Sync Troubleshooting

If you are unable to sync cp2go with clearPath, please check the following

Wifi

- 1) You are connected to your corporate WiFi network. Check the status bar at the top left of the iPad. If there are no bars present the device is not connected to a network. You will need to see the wifi signal strength bars to the right of iPad, ensure that you have at least two bars. Try moving to another area and try to sync again.



- 2) If your device is connected to your corporate guest network, please ensure that your wifi connection has not expired. Start the Safari browser and see if you can connect to www.google.com, or www.microsoft.com. If you get directed to a sign on page, sign back into the guest network and attempt to sync your data again.

Maintenance Mode

clearPath is in Maintenance Mode and not accepting audits, please wait and try and sync your audits at a later time, or contact support@clearpathhealthsolutions.com. clearPath is only in maintenance mode while an upgrade is in progress. Maintenance is always scheduled ahead of time.

Expired User/Machine Account

The user account or the machine account used to sync cp2go to clearPath has expired. Contact your clearPath administrator or support@clearpathhealthsolutions.com to update the account.

Auditing Device is Disabled

Your system administrator has disabled the ability to sync audits from a specific tablet. Contact your clearPath system administrator or support@clearpathhealthsolutions.com.

License Key Expired

The hand hygiene module license key has expired and is no longer accepting audits. Please contact your clearPath system administrator or contact support@clearpathhealthsolutions.com.

Invalid Sync File

The sync file received from clearPath is corrupted in some manner. A corrupted sync file could occur if the network connection (wifi) is poor. Try moving to an area that has good wifi signal and try to sync again.

Sharing Completed Audits with Staff

To share audit summary data with staff immediately after the audit is closed. Tap on the audit session in the main screen and then tap on the Summary button at the bottom right. cp2go will roll up all the health care providers types seen in the audit. The summary displays a single line for each HCP type seen broken out by the moment.

[Back](#)[Summary](#)[Print](#)

Audit Summary for H0642-A24N113024-0

Facility :

Patient Care Area :

Session Name :

Observer :

Date :

Hospital A

1 South

H0642-A24N113024-0

jbrink

Friday January 24, 2014 11:30 AM

Compliance :

Active :

Complete Observations :

75 %

4

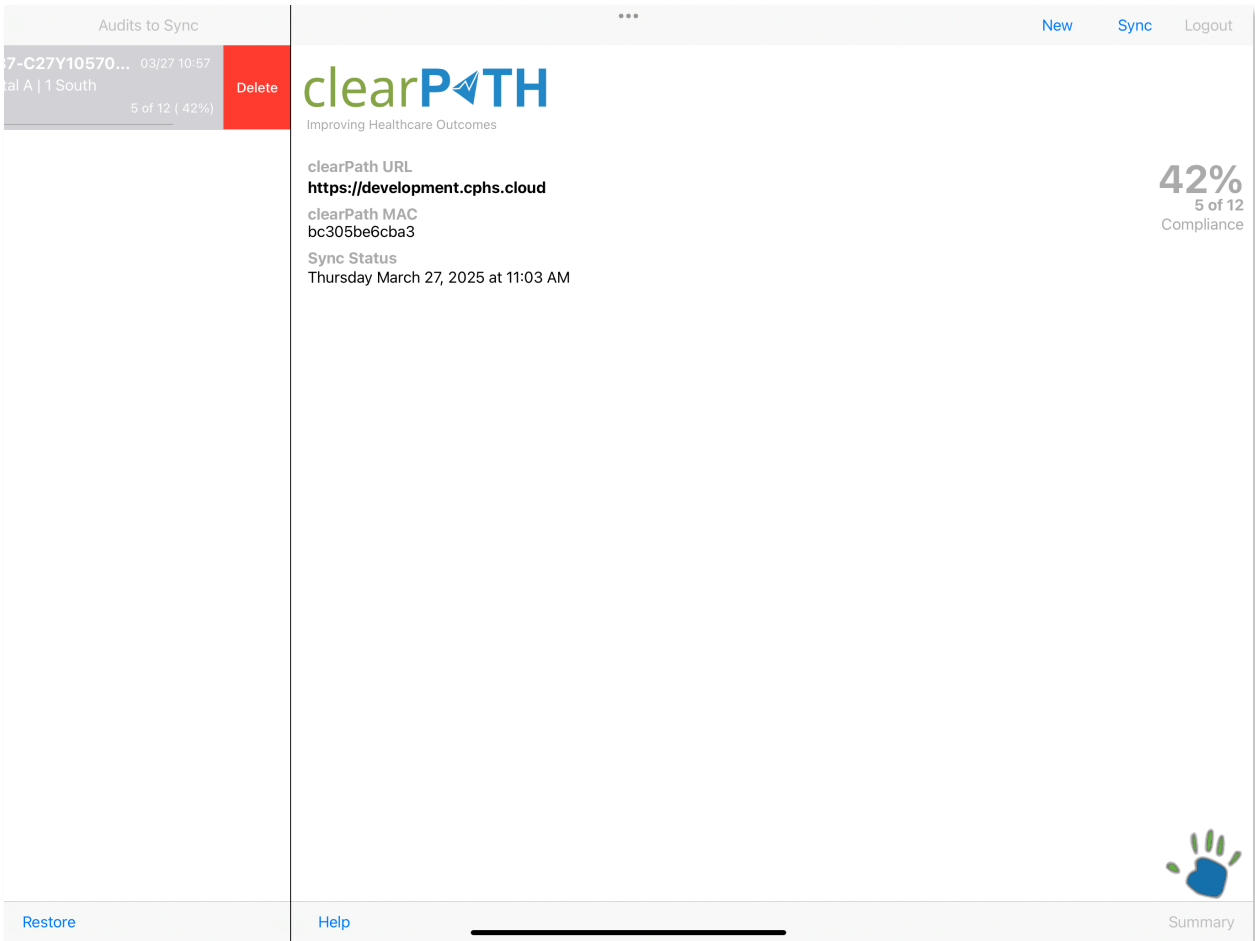
4

HCP	BEFPAT	BEFASP	AFTBFL	AFTPAT	Total
Physician	1 of 2 50 %	1 of 1 100 %	1 of 1 100 %	0 of 0 --- %	3 of 4 75 %
Total	1 of 2 50 %	1 of 1 100 %	1 of 1 100 %	0 of 0 --- %	3 of 4 75 %

Note : Only Observed Health Care Providers are Shown.

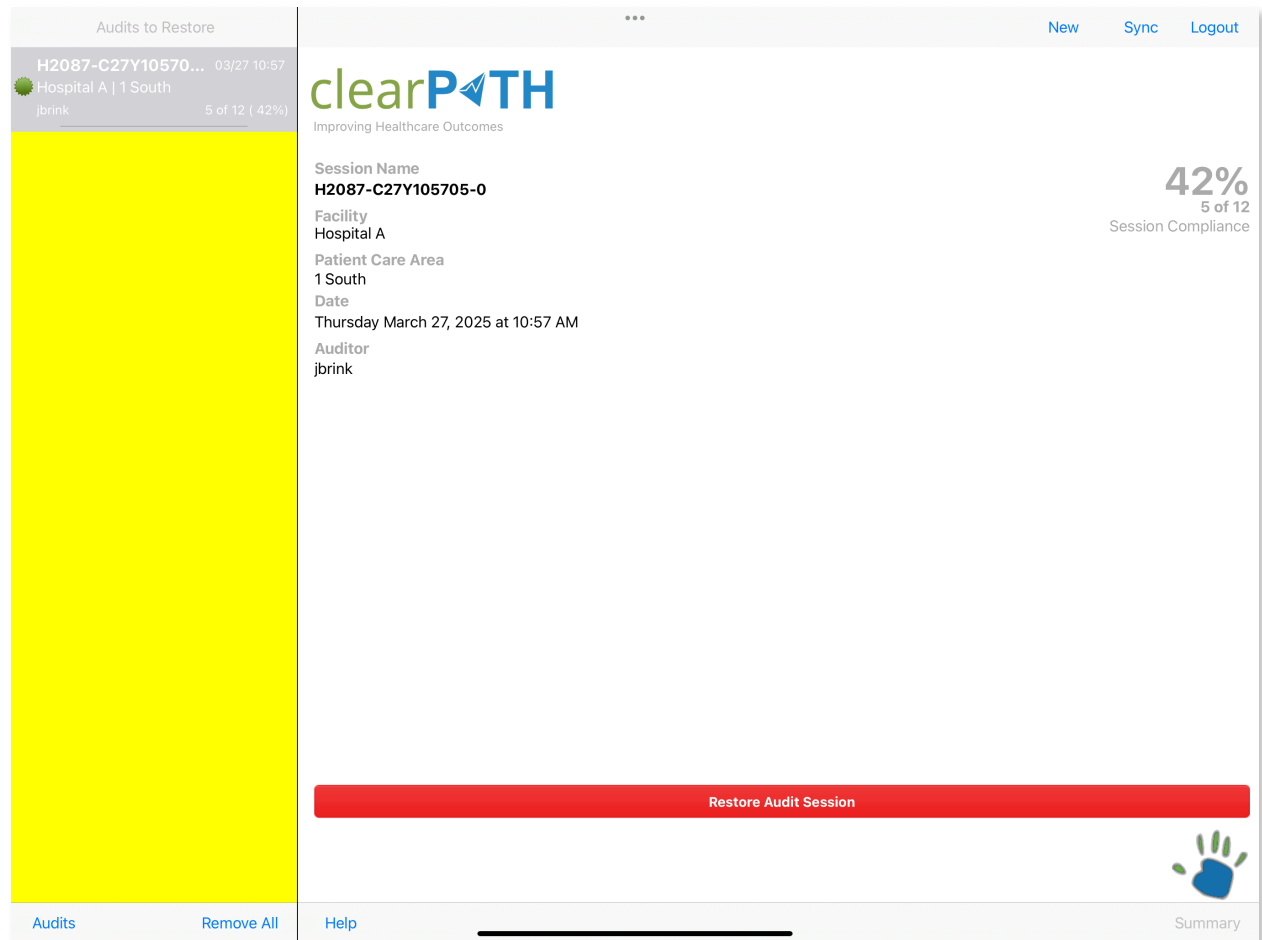
Deleting an Audit

Your administrator may permit you to delete a completed audit session from the tablet before it is sync'd to clearPath. Tap on the audit session to delete and with your finger down swipe to the left. cp2go will display a red delete button. Press the delete to remove the audit session. If swiping on the audit session fails to bring up the delete button, your administrator has disabled this feature.



Restoring an Audit

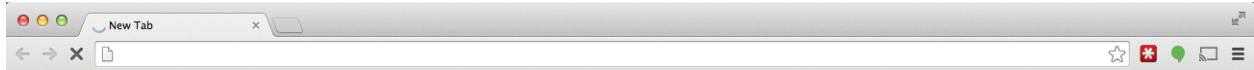
cp2go keeps previously sync'd audits on the tablet in the event that they need to be sync'd to clearPath because of some type of problem. The number of audit sessions kept on the tablet is dependent on how clearPath is configured. The default is the last 10 audit sessions. To restore an audit session tap on the audit session you would like to restore in the left panel. Press the Restore Audit Session button.



Note: The restore audit list background is shown in yellow as an indicator to the user that you are working with the restore audit list.

Auditing with clearPath

Open up a web browser on your desktop, tablet, or mobile device, and enter `https://siteid.cphs.cloud` in the address bar. Where site will be your three or four character site ID.



The following screen will appear, press the login button to login into clearPath.



clearPath Web Based Audits

From the main clearPath menu choose [Hand Hygiene](#) | [Audit Sessions](#) | [Start New Audit](#). Alternatively choose Hand Hygiene | Audit Sessions and from the Actions drop down choose

The screenshot shows the clearPath web application interface. The top navigation bar includes links for [sign out, admin](#), [Help](#), and [Feedback](#). Below the navigation bar is a search bar. The main menu is displayed with the following items: **Settings**, **Dashboard**, **Accounts**, **Hand Hygiene**, **Authentication**, **Reports**, and **About**. The **Hand Hygiene** menu is expanded, showing a list of actions: **Select an Action ...**, **Manage**, **Start a New Audit Session ...**, **Import Observation Data ...**, **Remove Selected Audit Sessions ...**, **Toggle Audit Status...**, **Create**, **Create PDF Report of Audit ...**, and **Create Audit Summary from Selected ...**. The main content area displays a table of audit sessions. The table has columns for **Session**, **Results**, **Observer**, **Time**, **Date**, and **Action**. The sessions are listed with their respective results, observers, and dates. The table is filtered by **Primary Account** and shows **Entries per page 10**. The bottom of the page includes a pagination bar with links for **First**, **Prev**, **1**, **2**, **3**, **4**, **5**, **6**, **...**, **Next**, and **Last**. A legend at the bottom indicates the status of the sessions: **Uncertified Auditor** (blue), **Audit In Progress** (yellow), and **Session in Future** (orange).

Session	Results	Observer	Time	Date	Action
H0000-C	th by unassigned in progress for 03 h 42 m. 0 observations committed.				
H2087-C	th by jbrink in progress for 04 h 09 m. 0 observations committed.				
H2087-C	(3/4) 75 %	jbrink	22:54	Mar 25 2025	
H2087-C	(3/3) 100 %	jbrink	21:11	Mar 25 2025	
H2103-J	(6/6) 100 %	jbrink	13:45	Mar 24 2025	
H2103-J	(3/3) 100 %	unassigned	13:48	Mar 20 2025	
H2087-G	(3/4) 75 %	jbrink	15:02	Mar 19 2025	
H2715-J	(3/3) 100 %	unassigned	15:16	Mar 11 2025	
H2087-G	(2/4) 50 %	jbrink	15:12	Mar 10 2025	
H2027-H	(1/1) 100 %	unassigned	15:36	Mar 06 2025	




Start a New Audit Session.

Starting a Web Based Audit Session

Set the audit session fields.

1. Session Name (normally leave this field blank)
2. Choose the Site and Patient Care Area.
3. Choose your Observer ID/Name.
4. Add a comment. This comment applies to the entire audit session (i.e. Unit is in outbreak, training provided prior to session, etc).

clearPath

[sign out](#), [admin](#) |   

Search

Settings ▾ Dashboard Accounts ▾ Hand Hygiene ▾ Authentication ▾ Reports ▾ About

clearPath Primary Account

General

Session Name

Enter a Session Name ...

Account

Hope Memorial ▾

Patient Care Area

12 North ▾

Observer ID

jbrink ▾

Active

☒

Certified Audit

☒

Comment

Data Source


Web Based ▾

Audit Session Details

Audit Time

12:54:27 PM

Audit Date

03/28/2025 

Sync Date

Fri Mar 28, 2025

Audit Duration

n/a

Last Modified

Fri Mar 28, 2025

OK

Cancel

Web Based Auditing

Stop

Cancel

Audit (Hospital A | 10 North)

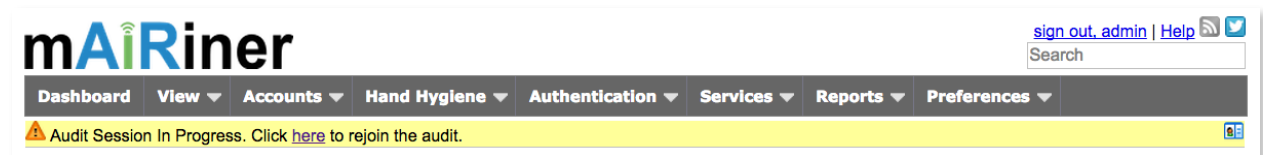
Goal : n/a

HCP		BEF-PAT/ENV	BEF-ASP	AFT-BFL	AFT-PAT/ENV	MI	RU	WA	GL	NA	BR	RI	Timer	Save
Nurse	1	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>
	2	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>					<input type="checkbox"/>
	3	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>					<input type="checkbox"/>
	4	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>					<input type="checkbox"/>
Pharmacy	1	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>
	2	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>					<input type="checkbox"/>
	3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>				12 s	<input type="checkbox"/>
	4	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				12 s	<input type="checkbox"/>
Social Worker	1	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>
	2	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>					<input type="checkbox"/>
	3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				2 s	<input type="checkbox"/>
	4	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>					<input type="checkbox"/>
Select an HCP ...	1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>
	2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>					<input type="checkbox"/>
	3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>					<input type="checkbox"/>
	4	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>					<input type="checkbox"/>

Uncommitted data on page. Please save your data before switching to the next page.

Rejoining a Web Based Audit

Occasionally you may inadvertently browse away from the audit session currently in progress. As long as you don't close the browser on your desktop, and or mobile device you can rejoin your audit in session by clicking on the Click here link. If you close your browser the session will be abandoned and any data that is committed will be saved, and uncommitted data will be lost (maximum of 16 observations).



Viewing Web Audit Sessions in Progress

Web based audit sessions do not need to be sync'd with clearPath as do audits collected with the cp2go software. These audits are already in clearPath. Administrators can view audits in progress from the audit session screen ([Hand Hygiene](#) | [Audit Sessions](#)). All in progress audits are shown in yellow. The auditor, site and PCA are shown as well as the duration and the number of completed observations.

The screenshot shows the clearPath web application interface. At the top, there is a navigation bar with links for Settings, Dashboard, Accounts, Hand Hygiene, Authentication, Reports, and About. Below this is a search bar and a 'Primary Account' dropdown. The main content area displays a table of audit sessions. The table has columns for Session Name, Facility Area, Results, Observer, Time, Date, and Action. The sessions are listed with their respective IDs, facility areas, completion status (e.g., (3/4), (3/3), (6/6)), percentage completed, observer name, and date. A legend at the bottom indicates that yellow sessions are 'Audit In Progress', orange sessions are 'Session in Future', and blue sessions are 'Uncertified Auditor'.

Session Name	Facility Area	Results	Observer	Time	Date	Action
H2087-C25Y225408-0	HOSPA 12 North	(3/4) 75 %	jbrink	22:54	Mar 25 2025	:
H2087-C25Y211145-0	HOSPA 6 West	(3/3) 100 %	jbrink	21:11	Mar 25 2025	:
H2103-J20X134508-0	HOSPB 35 East	(6/6) 100 %	jbrink	13:45	Mar 24 2025	:
H2103-J20X134913-0	HOSPB 35 East	(3/3) 100 %	unassigned	13:48	Mar 20 2025	:
H2087-G17Y150221-1	HOSPA 2 South	(3/4) 75 %	jbrink	15:02	Mar 19 2025	:
H2715-J20W151725-0	HOSPB 32 North	(3/3) 100 %	unassigned	15:16	Mar 11 2025	:
H2087-G17Y151215-1	HOSPA 6 West	(2/4) 50 %	jbrink	15:12	Mar 10 2025	:
H2027-H19X153657-0	HOSPA 1 South	(1/1) 100 %	unassigned	15:36	Mar 06 2025	:
H2634-J20W161335-0	HOSPA 26 West	(17/17) 100 %	unassigned	16:13	Mar 04 2025	:
H2661-J20W133123-0	HOSPB 13 North	(4/4) 100 %	2661	13:30	Oct 19 2024	:

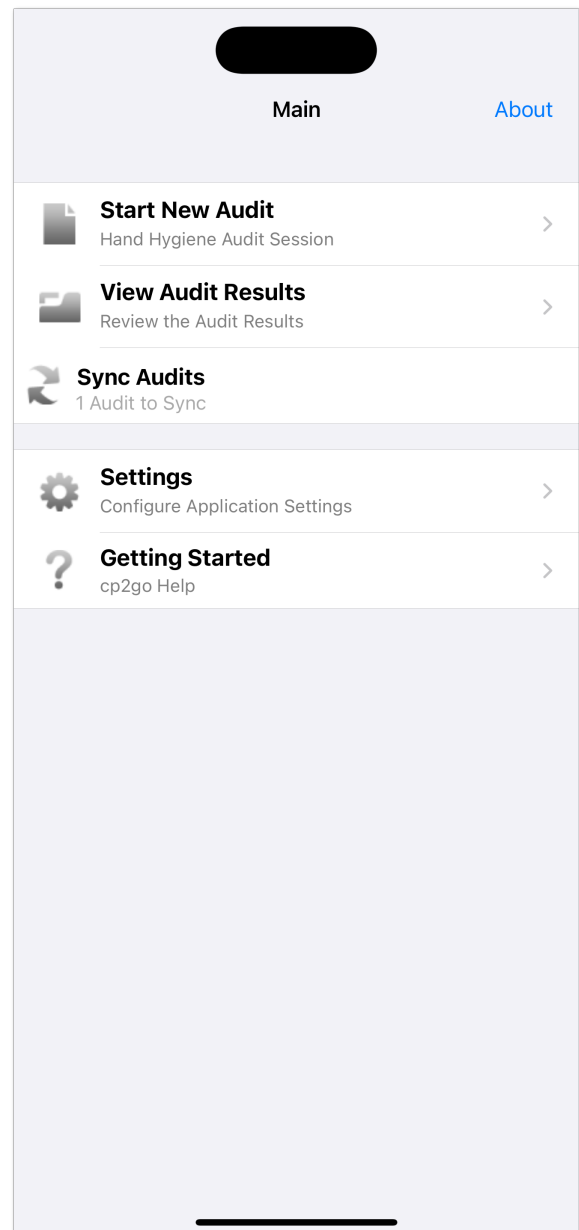
First Prev 1 2 3 4 5 6 ... Next Last

■ Uncertified Auditor ■ Audit In Progress ■ Session in Future

Note:

- Audit sessions that are open for more than 8 hrs are automatically closed by clearPath as they are assumed to be abandoned.
- Observation data collected are not included in reports until the audit session is closed.

cp2go Auditing on iPhone



< Main

Settings

Save

Sync

DIRECTSTANDALONE

clearPath

https://development.cphs.cloud

User Name

jbrink

Password

.....

< Main

Audit Setup

SETTINGS

Session

H5026-C30Y135823-0

Facility

Hospital A

>

Patient Care Area

1 South

>

Comment

No Comment Set.

>

Observer

apple

>

ACTIONS

Start Session

>

Back

< Audit Setup

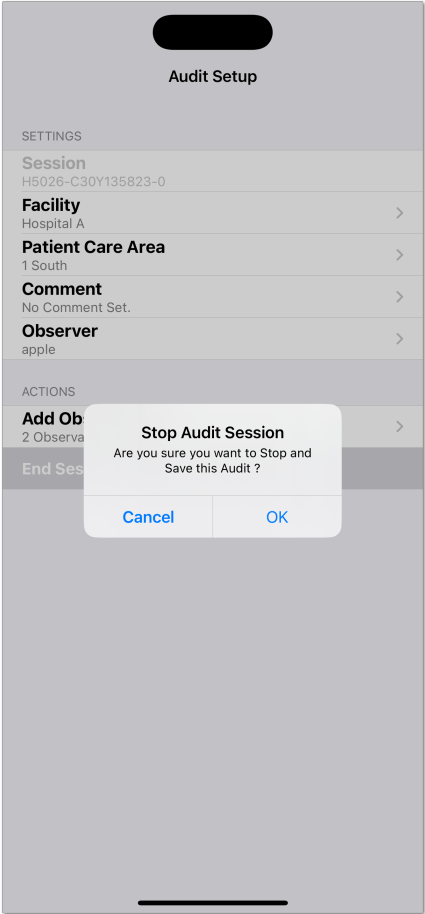
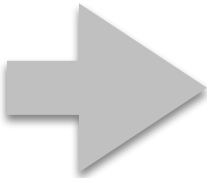
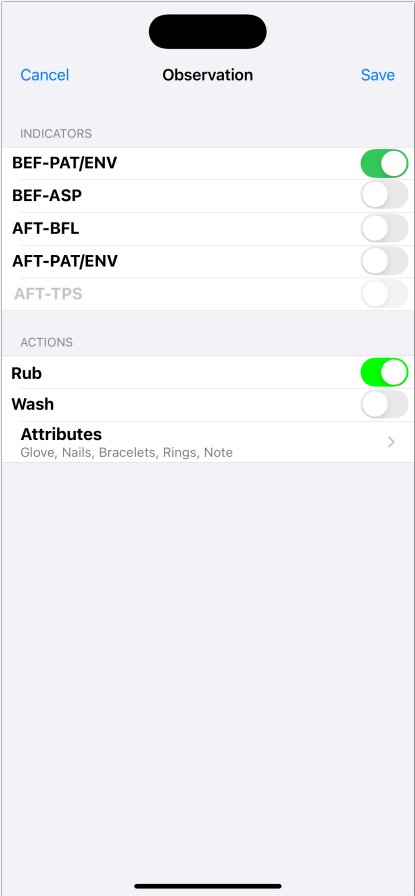
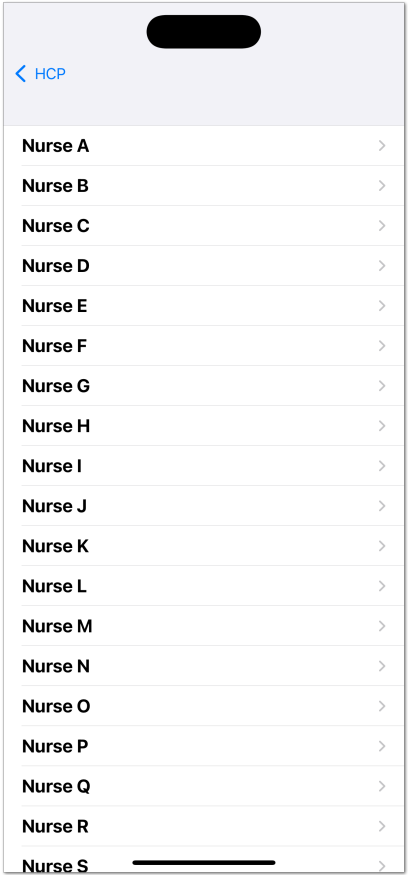
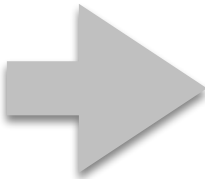
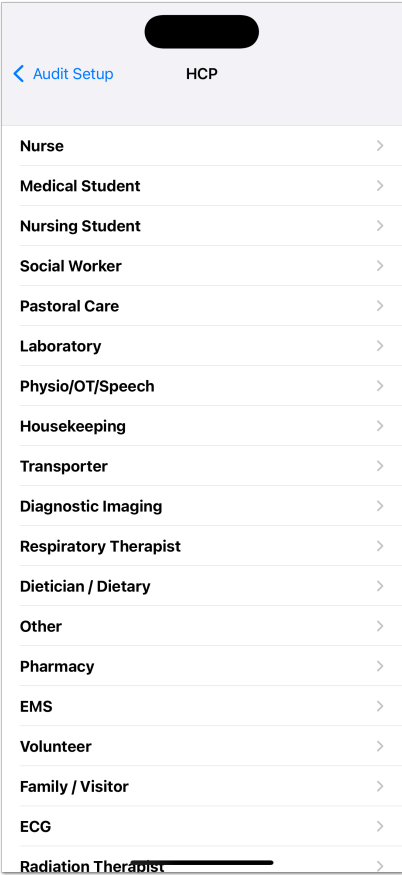
Facility

Hospital A

1 South | 2 South | 3 West | 4 East | 5 East | 6 West | 7 E... ✓

Hospital B

13 North | 14 South | 16 East | 17 West | 19 West | 20 South |...



Application (cp2go) vs Web Based Audits

	cp2go	Web Based
Require Persistent Network Connection	No	Yes
Scratch Pad Notes	Yes	No
Observation Comments	Yes	No
Timers on BEF-PAT and AFT-PAT	No	Yes
Sync Requirement	Yes	No
Installed Software	Yes	No
Update Mobile Device (Software Upgrades)	Yes	No
Back Date Paper Audits	Yes	No
Platforms Supported	Windows, iPad, iPhone, iPod Touch	Any device with a modern web browser

Questions

Contact Us

If you are having any issues with cp2go or have any questions please contact us at:

Phone	1 416 676 1811
Email	support@clearpathhealthsolutions.com